Electronic Acknowledgement Receipt					
EFS ID:	3239926				
Application Number:	09781310				
International Application Number:					
Confirmation Number:	7942				
Title of Invention:	Vintage maturation analytics for predicting behavior and projecting call flow for customer communities and their responses to economic, competitive, or management changes				
First Named Inventor/Applicant Name:	Joseph Breeden				
Customer Number:	27160				
Filer:	John S. Paniaguas/Michael Tomsa				
Filer Authorized By:	John S. Paniaguas				
Attorney Docket Number:	P 272852				
Receipt Date:	01-MAY-2008				
Filing Date:	13-FEB-2001				
Time Stamp:	14:21:11				
Application Type:	Utility under 35 USC 111(a)				

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Amendment - After Non-Final Rejection	Amendment - After Non-Final	aamend.pdf	205249	no	6
	aamend.pdi	67cec28d9e5dbb9125280c22491428ff 858e1c7a			

Warnings:

Information:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.